

What to do if a Snowplow Causes Damage

During a snow event it is very difficult, at times, for plow operators to judge where curbs and other obstacles are located since everything is buried in snow. In the event that damage occurs to your yard due to plowing operations the City will repair the damage in a timely manner in the spring.

The property owner is responsible to assure the mailbox is properly installed behind the curb line and able to withstand snow clearing efforts by the City. In the event that a mailbox is damaged by the City plows, it will be replaced with a standard mailbox and post only.

Please report any damage to the Service Department at 440-526-1384. Thank you.